Device registration code and MAC Address location
How to find the device registration code

The device registration code number is composed by a combination of 25 numbers/letters separated by hyphens and can be found in 2 different locations: the front cover of the User Manual provided with the device and on the sticker placed inside the IntesisHome Device.

**IMPORTANT:** If installing multiple devices at a time, make sure that you don’t mix the device registration code ID numbers during the registration process. These numbers are linked to each IntesisHome device individually, so can’t be exchanged.

**On the User Manual Cover**

The device registration code number is located on a sticker on the cover of the User Manual provided with your IntesisHome Device. Use this number to register your device.

![IntesisHome device registration code number on the cover of the User Manual](image)

**Figure 3.** IntesisHome device registration code number on the cover of the User Manual

**Inside the IntesisHome Device**

**IMPORTANT:** IntesisHome device internal manipulation should only be performed by an authorized installer or technician.

The device registration code number is located on a sticker placed on in one of the interior walls of the box. See figure below for more details.

![IntesisHome device registration code number inside the IntesisHome Device](image)

**Figure 4.** IntesisHome device registration code number inside the IntesisHome Device
How to find the MAC Address

The MAC Address of a device is a unique identifier for each device, so it helps support engineers to locate and track your device and its status. It is composed by a combination of 12 numbers/letters.

IntesisHome device MAC can be found in two different locations: in the box supplied where the device was supplied in and also inside the device itself.

IntesisHome device box

The MAC Address of the device can be found in the exterior of the box where IntesisHome device was supplied. Just check the white label with the bar code, on one of the sides, and get the number written after MAC.

![Figure 1. IntesisHome MAC location on the box](image)

IntesisHome device interior

**IMPORTANT:** IntesisHome device internal manipulation should only be performed by an authorized installer or technician.

The MAC Address can be also found in the interior of the IntesisHome device, located in a label placed on the Wi-Fi module of the device.

![Figure 2. IntesisHome MAC location in the device interior](image)